



## **Watsons China**

### ***Company Information:***

Watsons Your Personal Store, the largest health and beauty retailer in China, has 450-plus stores and over 10,000 employees. Watsons has built its success and reputation on quality and innovation, winning the trust of the consumers. Watsons continuously offers various products to meet consumers' differing needs and lifestyles. Watsons' mission is to help our customers enjoy their life more by making a bigger positive difference to their health, looks and the way they feel – making sure they are always having fun, looking good and feeling great. Watsons is fully committed to offering quality products, professional advisory information, an enjoyable and 'discovery' shopping environment and great value-for-money to its consumers.

Watsons Your Personal Store is a health and beauty brand of A.S. Watsons Group, a wholly owned subsidiary of Hutchison Whampoa Limited (HWL). A.S. Watsons Group is the world's largest health and beauty retailer covering 34 markets and over 1,800 cities worldwide, managing 19 retail brands in over 8,400 stores, employing over 87,000 employees and serving over 25 million consumers around the world every week.

### **Position: Fraud Risk Manager (Location: Shanghai)**

#### ***Job Aim***

- Fraud Risk Manager is responsible for the management, supervision and training of the fraud teams, supporting law enforcement action, and day to day production of investigation reports as well as the implementation of fraud related projects and programs
- Conducts and leads fraud investigation teams to conduct professional external/internal investigations on fraud cases
- Detects and investigates staff, business, supplier and contractor corrupt activities
- Conducts suppliers and business partners integrity checks and investigations
- Works closely with all other functions particularly Internal Audit, Legal, HR, and Finance in performing fact-finding investigations
- Develops procurement fraud analytics; collects, assesses and disseminates fraud and corruption intelligence, identifies risks and loopholes that may affect the profitability of or pose threats to the business and undertake counter measures
- Based on lessons learnt from fraud cases and working with the relevant businesses, develop and implement fraud prevention and staff awareness programs
- Represents and/or serves as liaison for the assigned area of responsibility; fostering strong partnerships with business units and regions
- Develops and manages pre-employment screening in staff recruitment and sub-contracting
- Selects, trains and manages the investigation teams
- Manages and promotes the fraud escalation hotlines and other reporting channels

#### ***Key Accountabilities***

- The protection of profit, company reputation and the high integrity of operations by stopping

fraud related losses and proactively monitoring and mitigating fraud risk events

- Implementation of Group Investigation Policy for mitigating external/internal fraud risks
- Enhance the company's fraud assessment and detection capabilities by developing an effective and practical investigation process and fraud reviews
- Development, management and ongoing maintenance of fraud analytics, detection and monitoring and intelligence database system, in order to manage fraud risks pro-actively
- Set up suppliers and business partners integrity checks and investigations process; pre-employment screening for staff and contractor vetting
- Development and management of fraud prevention and staff awareness training programmes
- Management, supervision and development of investigation teams

***Requirements:***

Knowledge and skills preferred

This position requires a high degree of sound, independent judgement and capability. The incumbent will provide leadership and innovative, world class investigative solutions to unique, spontaneous and business critical issues that influence the security of employees, as well as the protection of Watsons China's businesses, own brand products, reputation, intellectual property and facilities.

- 8 plus years experience in managing investigations and people, preferably in a rapid growth corporate environment.
- Thorough knowledge of investigative techniques and processes, including interviewing, evidence collection and preservation, due diligence, covert operations and pretext analysis
- Significant experience in managing and analyzing electronic loss reporting databases and producing fraud metrics
- Demonstrated skills to influence senior management.
- A team player with excellent interpersonal and communication skills
- Ability to prepare clear and concise reports in both English and Chinese
- Ability to analyze and evaluate procedures and workflows and formulate recommendations
- Working knowledge of laws governing investigative practices including privacy, evidence, etc.

Education and background

- Certified Fraud Examiner (CFE) or Certified Protection Professional (CPP)
- University degree or above
- Law enforcement, civil, administrative or criminal investigation experience
- Working knowledge of computer forensics

Please forward your resume to the following, quoting the position in the subject line:

Via Email: [Joanne.chen@watsons.com.cn](mailto:Joanne.chen@watsons.com.cn)

While we thank all candidates for their interest, only those candidates to be interviewed will be contacted.